

Union Construction Workers' Compensation Program

UNION MEMBER TESTIMONIALS

"When I became a labor trustee on the Board of the UCWCP, I was skeptical that the program benefited my members as much as it did our signatory contractors. However, after serving for several months and learning how the program worked and the impact it was having on helping my members get through the workers' compensation system with a successful return to the trade, I became convinced that it was a benefit to the entire organized construction industry—both labor and contractors. Trustees make sure that excellent medical care is provided and that benefit disputes are resolved quickly and fairly. The UCWCP delivers on its mission."

**- Charlie Roberts, Business Manager-Financial Secretary/Treasurer, Ironworkers Local Union #512
Labor Trustee, Union Construction Workers' Compensation Program**

"Knowing that our members are only being referred to physicians who have been independently reviewed and selected based upon their outstanding reputations using the most effective treatment methods is reassuring."

- Charlie Witt, Business Manager-Financial Secretary/Treasurer, Ironworkers Local Union #512

"Every time one of our members can get the proper benefits paid without having to hire an attorney and go to court, they win – no legal fees to pay and no delay in payment of benefits."

- Jim Brady, Business Manager-President, Laborers District Council of MN and ND

"The Union Construction Workers' Compensation Program produces a timely resolution for each claim. This allows my members to know where they stand during a very trying time in their lives."

- Jamie McNamara, Business Manager, I.B.E.W. Local Union #110

"Being a labor trustee on the Board of the UCWCP never puts me in the position of having to decide the validity of a workers' compensation claim. The UCWCP doesn't have an Appeals Committee, but instead provides an ADR system made up of independent mediators and arbitrators who are responsible for making those decisions. The UCWCP's Board of Trustees monitors the quality of the ADR system by reviewing the adherence to timelines and the satisfaction surveys of those who use the system to resolve disputes. As a trustee I look for ways to improve the service provided to our participants, but I never have to decide whether a claim is compensable or not."

- Greg Massey, Business Manager, Cement Masons Local #633

"This program is really a win-win for employers and union members. If a claim absolutely has to be litigated, this system gets the job done in a few months rather than a few years."

- Glen Johnson, Business Manager-Financial Secretary, International Union of Operating Engineers, Local Union #49

"Our union's members have really benefited from this program and it is a great resource when we are helping our members with workers' compensation questions. Whether it is a question about wage loss benefits or where to find the very best medical care, a call to the Union Construction Workers' Compensation Program is a reliable and trustworthy source of information."

- Jessica Looman, Former Staff Attorney, Laborers District Council of Minnesota and North Dakota

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"The Union Construction Workers' Compensation Program began serving our injured members and signatory contractors in 1997. The program has consistently kept its promise of providing a fair, fast, cost-effective and commonsense administrative system for delivering workers' compensation benefits. It has truly been a labor-management success story."

- James Moore, Executive Secretary/Treasurer, North Central States Regional Council of Carpenters

"I am pleased that our local members and our signatory contractors will now have the services of the Union Construction Workers' Compensation Program. Knowing that our injured members will receive prompt answers and solutions should a problem occur will benefit both them and the contractor they were working for when they were injured."

- John Grahek, Business Manager, Plumbers and Pipefitters Local Union #589

"The facilitator helped put us at ease throughout the process. We weren't sure what to expect and he made the whole process less stressful for me and my wife."

- Plumber (Name withheld for privacy by request.)

"The facilitator was absolutely helpful in solving my problem and then getting me the proper benefits."

- Carpenter (Name withheld for privacy by request.)

"I was completely satisfied with the facilitator and the facilitation process."

- Laborer (Name withheld for privacy by request.)

"The mediator did a very good job in a professional way."

- Ironworker (Name withheld for privacy by request.)

"The neutral physician who examined me treated me with respect and listened carefully to the information I gave him."

- Carpenter (Name withheld for privacy by request.)

"Just a note to let you know that the adjuster sent me my checks today and they are the amounts we were able to agree on. I'd like to THANK YOU for all your support, knowledge, and help that you gave me through this process. Thanks again."

- Carpenter (Name withheld for privacy by request.)

"My wife and I came to a facilitation meeting with my employer and their insurer to talk about what should happen next in my case. We didn't know what to expect, but we had a good relationship with the company and their adjuster, and the facilitator made sure we understood how the process worked as we went through it. Getting through that meeting wasn't easy, but we were able to reach a settlement that we could understand and agree to."

- Injured Union Worker (Name withheld for privacy by request.)

"Since my injury, the facilitator has gone that extra distance to assure that I receive all of the help I need and deserve."

- Ironworker (Name withheld for privacy by request.)

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“The program set up the facilitation quickly and the facilitator took all points into consideration. We all came to a fair compromise and I thought he did an excellent job.”

- Injured Union Worker (Name withheld for privacy by request.)

“The (program’s neutral) doctor who examined me did a complete exam and treated me with respect. The letter he got from the program explained my problem clearly and the doctor listened to my answers when he asked me questions during the exam. When the report came out I was able to get the treatment I needed in short order. Thanks for the help!”

- Injured Union Worker (Name withheld for privacy by request.)

