

Union Construction Workers' Compensation Program

EMPLOYER MEMBER TESTIMONIALS

"As a risk manager for a contractor with complex operations and multiple divisions, injury prevention and loss containment are top priorities. When an injury occurs I am involved in every aspect of the claim. I have participated in several dispute facilitations and have seen first-hand the innovative approach of the UCWCP. When an injury occurs, I know that Veit and the employee will achieve a better outcome because of the program's services. I especially appreciate that the program's rules and procedures allow me greater involvement both initially and when the claim becomes more complicated."

- Steve Halgren, Vice President, Risk Management, Veit Companies
Member since 1999

"Recently the UCWCP's dispute resolution facilitator and program mediator teamed up to help settle a complex claim in a creative way that protected my company's EMR and fairly compensated my employee's family. I was very pleased with the responsiveness of these professionals in understanding the needs of all the parties and crafting a win-win solution in this case."

-Doug Olson, Owner, Premier Electrical Corporation
Member Since: 2001

"Our companies' work comp litigation costs decreased by 75% the first year we joined and has improved each year for 15 years. This has resulted in improved employee relations, better cooperation between the injured workers, the claims representatives and the medical providers. The program is highly successful in all measures; response time, service, resolution and financial results."

- Mark Hubbard, Owner, Lakehead Constructors, Inc.
Member Since: 1997

"As a former Trustee, I am impressed with the quality and integrity of the staff that provide information; and the neutral medical examiners used to clarify issues that can occur with work injuries."

- Michael J. Gresser, Owner, Gresser Companies, Inc.
Member Since: 1998

"J&L Steel joined the UCWCP in 1998 and I soon became a trustee because I saw the benefits it offered to both my ironworkers and my company. In three years our EMR was cut by more than a third and our workers' compensation insurance premiums went down. Additionally, the program allowed me as the employer to actually be involved in the process of resolving and settling claims, working with my injured workers to reach common sense solutions to any problem."

- LouAnne Berg, Owner, J&L Steel Erectors
Member Since: 1998

"This program avoids the mistrust and lack of communication that occurs when attorneys get involved in the claim. Getting to the problem NOW is the only solution that prevents a problem claim from ending up in litigation."

- Scott Weicht, President, Adolfsen & Peterson Construction
Member Since: 1997

"Occasionally, regrettable too infrequently, organized labor and business combine their efforts and come up with something remarkable. This Program is such a case. It is a no-brainer going in and has provided us with enormous savings. The insurance services that we buy and pay dearly for are now being delivered with skill and clarity, at a reduction in cost."

- Tony Phillippi, President, Phillippi Equipment Co., Inc.
Member Since: 1997

(see over)



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"The UCWCP has provided a more efficient way of delivering benefits to employees with legitimate claims and offers a more direct and fairer approach toward resolving questionable claims."

- Pete Taubenberger, Owner, Amerect, Inc.

Member Since: 1997

"I believe the process outlined the position of both parties. The role of the facilitator was very clear and his ability to work with both parties in discussion and driving toward resolution was very evident. This process is in the best interest of both parties. It is a much more streamlined and efficient way to resolve work comp disputes. I am happy with the process and find it very beneficial."

- Ryan R. Nelson, Safety Director, Lakehead Constructors, Inc.

Member Since: 1997

"Our company has been with this innovative workers' compensation program since 2001. The dispute resolution process has worked at achieving the win-win outcomes that allow our company and our injured employees to feel good about resolving difficult workers' compensation issues and reduce the financial impact for both parties. It is a great process."

- Gidget Wegener, Corporate Services Manager, Ryan Companies US, Inc.

Member Since: 2001

"This Program focuses on common sense solutions to whatever problems occur. Workers' Compensation insurance is paid by employers as a benefit for their employees, and this Program allows labor and management to discuss their mutual concerns regarding an expensive and complicated benefit system."

- Rich Wynne, Chapter Manager, NECA-St. Paul Chapter

"The AGC of Minnesota and the Building Trades worked as a team to take a leadership role in the development of this Program. While there is no substitute for the benefits of an injury free project, this innovative Program is providing that labor and management can tackle difficult workers' compensation cases without costly litigation."

- Dave Semerad, C.E.O., Associated General Contractors of Minnesota

"Our company is a founding member of this program. Over the years we have had difficult cases get resolved quickly and fairly. The select doctors in the Exclusive Provider Organization and the program's Exclusive Rehabilitation Consultant Network provide the care and guidance that result in great outcomes, and when there is a dispute the mediation process gets to the bottom of the problem and provides a common-sense solution without the usual delays that come with formal litigation."

- Jerry Corcoran, Treasurer/Controller, Phillippi Equipment Co.

Member Since: 1997

"We do all we can to provide light duty to our injured workers. The program's doctors and the Qualified Rehabilitation Consultant were very helpful to us in accommodating the restrictions in this case. When it became clear that our employee was going to have permanent restrictions that would be difficult to accommodate long-term we scheduled a facilitation meeting. The facilitator listened to everyone at the meeting and helped us create a common-sense resolution. The process avoided the delays that can happen in complicated cases like this one."

- Josh Bernhard, Safety Director, Frattalone Companies, Inc.

Member since 1998

(see over)



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"After we joined in 2004 we appreciated the program's innovative approach to workers' compensation claims administration, access to an exclusive network of doctors and rehabilitation consultants, and having a dispute resolution process that quickly moved disputed claims to a resolution. When we changed to a non-sponsoring insurance carrier in 2009 we had to leave the program. Luckily the carrier recently became a sponsor of the UCWCP and we were able to join again. We knew that the program's services resulted in better outcomes for our employees and the company, and we are glad to be back."

- Mary Lemke, Controller, Associated Mechanical Contractors, Inc.

Member from 2004-2009, returned September 2011

"Preventing injuries is a top priority for our company, and we are fortunate to have one of the lowest injury rates in our industry. Yet, I consider the services of the UCWCP an essential part of our loss control program. If one of our employees is injured, I know that the program's services will result in a better outcome for both our injured employee and the company."

- Doug Olson, Owner, Premier Electrical Corporation

Member Since: 2001

"We joined this program over 10 years ago and have benefited from all it has to offer to us as an employer and to our employees as well. They have kept their promises and help cases move along with less grief for everyone involved in a claim. The doctors, QRCs and the program's staff adhere to their stated mission and it works."

- Diane Randolph, CSP, CHST; Safety and Claims Manager, Danny's Construction Co., Inc.

Member since 2000

"Since joining the Union Construction Workers' Compensation Program I have learned a great deal about how the workers' compensation system works and how the program's innovative approach to workers' compensation provides a very easy path for all to follow. Understanding the system is an important part of injury prevention and injury loss containment for my company and my employees. If one of my employees gets injured it is our mutual understanding of the program's services that results in a better outcome for both the injured employee and the company. I enjoy reading the success stories in the program's monthly e-communications which illustrate the importance of knowing what to do when an injury happens."

- Ann Zintl, President, Zintl Incorporated

Member since 2007

"Whether economic times are good or bad, the medical treatment and expenses involved with workers' compensation claims are always a concern for both the contractor and their workers. Having access to a group of doctors that understand the unique physical demands of our industry is a real value. The EPO doctors know how to properly treat the injuries we've experienced, and the outcome of a quicker and safer return to the job benefits everyone involved."

- Bonnie Jorgenson, Corporate Secretary and Safety Director, Jorgenson Construction, Inc.

Member Since: 1999

