



Dear Members and Supporters,

As spring finally comes to Minnesota, so do the opportunities to improve and add to our region's infrastructure where we live and work. The demand for skilled tradespeople will increase as the year progresses, along with the possible increase in injuries from having less experienced workers on our job sites.

This risk emphasizes the importance for your company in both injury prevention and following the UCWCP's protocols for the most effective treatment of injuries that do occur.

If you haven't already, please log on NOW to our NEW WEB SITE (www.ucwcp.com) and register so you can have immediate access to our approved physicians-our Exclusive Provider Organization (EPO). Except for 911 emergencies and minor urgent care, injured workers are required to treat with an EPO clinic. After you register, click on the button FIND A TREATING DOCTOR which is on the home page.

NEW MEMBERS

Please welcome the following contractors who made the decision to "COME ON BOARD" the Union Construction Workers' Compensation Program (UCWCP):

Ryan Electric MN, LLC (effective March 1, 2014)

Kelleher Construction, Inc. (effective April 1, 2014)

Silver Tree Plumbing & Heating, LLC (effective April 1, 2014)

Tarraf Roll Off Services, Inc. (effective April 1, 2014)

TRI-Construction, Inc. (effective April 1, 2014)

Enervation, Inc. (effective May 1, 2014) (Returning Contractor)

WELCOME ABOARD!

You can see our current list of Participating Contractors by clicking on the following NEW link:

http://www.ucwcp.com/docs/Employer_Participants.pdf

You can see our current list of Sponsoring Organizations (labor & management) by clicking on the following NEW link:

<http://www.ucwcp.com/docs/Insurance%20Providers.pdf>

You can see our current list of Sponsoring Insurance Providers by clicking on the following NEW link:

http://www.ucwcp.com/docs/Sponsoring_Organizations.pdf

QUOTES TO NOTE

"Our company has been with this innovative workers' compensation program since 2001. The dispute resolution process has worked at achieving the win-win outcomes that allow our company and our injured employees to feel good about resolving difficult workers' compensation issues and reduce the financial impact for both parties. It is a great process."

-Gidget Wegener, Insurance Coordinator, Ryan Companies US, Inc.

Member since 2001

"I don't think work comp is a fair system, because we don't get our fringe benefits while laid-up. But this program my union negotiated for me made things go a lot better than when I had an injury several years ago. I hired an attorney, but the program's facilitator took a lot of extra time to explain things to me. Even though I didn't get everything I wanted, in the end I thought I got a fair deal."

-Injured Union Worker (Name withheld for privacy by request.)

To review or print other quotes from our participants please click on the following links.

Contractors:

<http://www.ucwcp.com/docs/Employer%20Member%20Testimonials.pdf>

Union Leaders and Members:

<http://www.ucwcp.com/docs/Union%20Member%20Testimonials.pdf>

Insurance Agents and Carriers:

<http://www.ucwcp.com/docs/Agent-Insurer%20Testimonials.pdf>

MORE TRAINING!

Our next member-only training session for contractors is scheduled for July 30th at 9:30 am here in Bloomington. Our guest speaker will be an Occupational Medicine Physician who will speak on a topic our participating contractors requested most in our recent survey. Mark your calendars so you can join us! Additional information about the training will be sent out in the near future.

EXCLUSIVE PROVIDER ORGANIZATION UPDATE

- A new Occupational Medicine clinic has been reviewed and added to our EPO network.

HealthPartners Riverway Clinic; 601 Jacob Lane, Anoka, MN, 55303; 952-883-6999, option 6

Lead Physician: Dr. Shawn Olson, MD, MPH. Dr. Olson is board certified in Occupational Medicine. He staffs the clinic full-time, and provides the complete range of testing and evaluations.

AFTER A DEVASTATING INJURY DESPAIR TRANSFORMS TO HOPE

- **An operating engineer was on a job site when the equipment began to overheat.** When the hood was opened a radiator hose became loose, sprayed out on the employee, and caused severe burns to both arms from the elbows to the wrists. Emergency care was given at the scene and then at the HCMC Burn Unit. The program's dispute resolution facilitator contacted the injured worker to explain the program and how the claim was going to proceed. The insurer accepted liability for the claim, paid the wage loss and medical benefits, and assigned a Qualified Rehabilitation Consultant (QRC) from the program's Exclusive Rehabilitation Provider Network who was a registered nurse experienced with burn injuries.

The injured worker was at first apprehensive about the QRC's role, and was not going to cooperate in establishing a rehabilitation plan. The QRC called the facilitator about the problem, and he called the employee to explain the QRC's role in the recovery process. The proper forms were then signed so that the rehabilitation plan could begin. The goal was a return to work with the pre-injury employer.

The QRC managed the medical care and kept all the parties informed on the medical progress being made in the case. Return to work efforts were

explored during the slow recovery that involved a number of surgical procedures. Unfortunately the medical care could not restore the injured worker to unrestricted work and the employer was unable to accommodate the permanent restrictions. The rehabilitation plan would be changed to job search and the exploration of retraining. The injured worker was devastated by the news, eventually hired an attorney, and refused to cooperate with the rehabilitation plan until there could be a meeting to discuss it with the attorney present. The QRC and the adjuster called the facilitator to request the meeting. The insurer agreed to continue to pay wage loss benefits until the facilitation could be scheduled.

At the facilitation the employer's representative, their insurer, the QRC and the placement vendor attended in person, while the employee and attorney attended by phone. During the meeting the QRC reviewed the medical treatment and vocational plans to-date, and the recommended next steps. A very cooperative exchange then took place with all the parties and the facilitator. By the end of the meeting the parties reached agreements on the future medical treatment and vocational plans. Where before the parties saw only conflict and despair, their cooperation led them to hope with a plan for a better future.

CONSTRUCTION SAFETY PROGRAM AWARDS UCWCP MEMBERS

A dozen years ago, a safety program was begun to forge a partnership between MN OSHA and the AGC of Minnesota. The program-Construction Health and Safety Excellence (CHASE)-recently announced the top level award winners-Level 3 Cooperative Compliance and Partnership. Three of the five winners are UCWCP members: Graham Construction Services; Kraus-Anderson Construction; and Q3 Contracting. Congratulations to these members for their success in ensuring our tradespeople come home from work safely! For more information, please contact Doug Swenson, Director of Safety and Health, AGC of Minnesota.

Enjoy the coming of summer,

Kevin Gregerson
Program Administrator



MAKING WORK COMP WORK RIGHT

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